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Professional Counseling Center  
Annual Report  
Families First of Michigan  
St. Clair and Sanilac County  
MA 20\*1690  
10/1/2022 – 9/30/2023

Program Description:

Families First of Michigan (FFM) is an intensive short-term, in-home, crisis intervention and family education program. It is designed to service the most severe multi-problem families. These families display high to intensive risk (identified as Category I or II) for out-of-home placement of at least one child because of severe abuse, neglect, delinquency, or domestic violence. Families assessed as moderate risk (identified as Category III) may also be referred with Family Preservation Program Office approval. Family reunification services are also offered to assist with a successful transition when children return home from foster care or other out of home placements. Referrals come from the Department of Health and Human Services (DHHS), Safe Horizons Domestic Violence Shelter, or Post Adoption service providers. Program services will be provided regardless of family income and without cost to the client. The primary goal of PCC's Families First Program is to enhance family functioning, thereby decreasing safety concerns to the point that the need for out-of-home placement is averted. The program is time limited (4-6 weeks) but intensive, meaning staff is available 24 hours/day in order to provide intensive services. Families First workers serve only two high/intensive risk families at any one time. They are required to see families at high to intensive risk a minimum of ten face-to-face hours per week. If providing services to moderate risk families, Families First workers can serve up to four families at any one time. Families at moderate risk are seen up to ten hours a week but no less than five hours per week. Many program services are offered in the home, allowing staff to strengthen, empower, and preserve families, rather than removing children from their home immediately.

Past Year Accomplishments: Improved communication with referral sources; family and referring worker surveys were positive regarding services provided; team participation to represent PCC in the community

Program Gaps: Space availability at Domestic Violence (DV) shelter is inconsistent; lack of affordable housing options- many families are doubling-up; programs/services needed to hold juveniles accountable other than probation

Top 3 Precipitating Risk Factors: DV; Substance Abuse; Housing Insecurity

Capacity: 53% (56 cases served, capacity 105); affected by being short-staffed for 6 months total; low number of referrals from referral sources (April: only 1 referral received, August: only 2 referrals received)

Staff Retention/Turnover: Retained 4 FFM workers; additional 1 FFM worker hired Feb 2023, same worker resigned Aug 2023

Professional Counseling Center  
Annual Report  
Families First of Michigan  
Huron, Lapeer, Tuscola County  
MA 20\*1683  
10/1/2022 – 9/30/2023

Program Description:

Families First of Michigan (FFM) is an intensive short-term, in-home, crisis intervention and family education program. It is designed to serve the most severe multi-problem families. These families display high to intensive risk for out-of-home placement of at least one child because of severe abuse, neglect, delinquency, or domestic violence. Families assessed as moderate risk may also be referred with Family Preservation Program Office approval. Family reunification services are also offered to assist with a successful transition when children return home from foster care or other out of home placements. Referrals come from the Department of Health and Human Services (DHHS) to include Private Agency Post adoption families. Program services will be provided regardless of income and without cost to the client. The primary goal of FFM, whether referred by DHHS or Private Agencies for post adoption services, will be to enhance family functioning, thereby decreasing safety concerns to the point that the need for out-of-home placement is averted. The program is time limited (4-6 weeks) but intensive, meaning the worker is available 24 hours/day, to provide intensive services. FFM workers serve only two families at any one time. They are required to see the families a minimum of four times a week with a minimum of ten face-to-face hours during that week. FFM LTH can also accept Category III cases (or moderate risk) when FTBS and Family Skills are full. Services are offered in the home, allowing staff to strengthen, empower, and preserve families, rather than removing children from their homes immediately.

Past Year Accomplishments:

Worker Satisfaction survey results: 10 sent- 80% Totally satisfied with services, 20% Satisfied to a large extent.

Program Gaps:

Lack of affordable housing and/or Section 8 housing; Long wait time for qualified MSHDA vouchers for placement into program; Property owners reluctant to accept vouchers; Lack of financial resources when SER not available; Resources for clients that must pay court costs; Adequate childcare for rural clients; Bus services for rural clients; Limited counseling agencies that will accept insurance in rural areas; Not qualifying for CMH when need is high; Limited mental health services for youth

Top 3 Precipitating Risk Factors:

Substance Abuse, DV, Parental Mental Illness

Capacity:

69% - 37 cases, total capacity is 54. Affected by being short staffed for 5 months, and low referrals from CPS. 5 months only 2 referrals, June 1 referral.

Staff Retention/Turnover: 1 staff turnover. 1 worker promoted within agency, and 1 worker hired.

Professional Counseling Center  
Annual Report  
Family Reunification Program  
Huron, Lapeer, Tuscola County  
MA 21\*1161  
10/1/2022 – 9/30/2023

Program Description:

Family Reunification Program (FRP) is a DHHS contract in which services are provided to assist in the reunification process for children that have been in an out-of-home placement. FRP consists of a master's level Team Leader who provides a therapeutic component and a bachelor's level Family Worker who can assist with more of the family's concrete needs. Services provided to the family include individual/family counseling along with working on budgeting, enhancing communication skills, education regarding anger management skills, development of family rules and consequences, assistance with developing routines within the home and chores, enhancing parenting skills, and assistance with linkage to community resources. The program is four months with an occasional option to extend an additional two months. At one time the Team Leader can provide service to ten families with two Family Workers each servicing five families. Staff is available 24/7 to families. The Team Leader meets with the family for a minimum of one hour per week. The Family Worker meets with the family for two hours per week. The goal is to provide support in achieving and maintaining permanency in the family home while reducing the risk of a repeat need for out-of-home placement. Services are offered within the home and in the community to help strengthen, empower and preserve the family unit.

Past Year Accomplishments:

Staff successfully implemented the Solution Focused Brief Therapy Model in 100% of cases. Staff received positive feedback on family surveys. Staff showed an increased understanding of safety planning and updated client safety plans regularly throughout intervention. More than half of the clients received services during non-traditional hours.

Program Gaps:

The HLT FRP Team reports that ensuring families attend their scheduled appointments continues to be difficult; Transportation during and after case closure is difficult to attain (minimal options and cost.) Delays and lack of timeliness accessing MDHHS services/financial assistance. The time required to complete this task results in families going without basic necessities until the transfer is completed; The most widespread issue continues to be access to reasonably priced and safe housing.

Top 3 Precipitating Risk Factors:

Substance Abuse; Environmental Violence; DV

Capacity: 62%- 16 cases served; expectation is 26.

Staff Retention/Turnover:

100% Staff Retention. No Turnover.

Professional Counseling Center  
Annual Report  
Family Reunification Program  
St. Clair and Sanilac County  
MA 21\*1156  
10/1/2022 – 9/30/2023

Program Description:

Family Reunification Program (FRP) is a DHHS contract in which services are provided to assist in the reunification process for children that have been in out-of-home placement. FRP consists of a master's level Team Leader who provides the therapeutic component and a bachelor's level Family Worker who can assist with more of the family's concrete needs. Services provided to the family include individual/family counseling along with working on budgeting, enhancing communication skills, education regarding anger management skills, development of family rules and consequences, assistance with developing routines within the home and chores, enhancing parenting skills, and assistance with linkage to community resources. The program is four months with an occasional option to extend an additional two months. At one time the Team Leader can provide service to ten families with two Family Workers each servicing five families. Staff is available 24/7 to families. The Team Leader meets with the family for a minimum of one hour per week, and Family Worker for two hours per week. The goal is to provide support in achieving and maintaining permanency in the family home while reducing the risk of a repeat need for out-of-home placement. Services are offered within the home and in the community to help strengthen, empower and preserve the family unit.

Past Year Accomplishments:

Referring staff report 100% satisfaction on the returned referring worker surveys. Referring Workers have requested specific FRP workers because of the established and positive relationships that have been built. Staff successfully implemented Solution Focused Brief Therapy Model in 100% of cases. The Team did not have to deny any referrals due to capacity and were able to serve many non-respondent parents due to contract changes and specialist approval.

Program Gaps:

Access to childcare during/after traditional work hours; Transportation during/after case closure is difficult to attain (minimal options and cost.) Delays/lack of timeliness accessing MDHHS services/financial assistance-the time required to complete this task results in families going without basic necessities until transfer is completed; The largest issue is access to reasonably priced/safe housing.

Top 3 Precipitating Risk Factors:

Substance Abuse; Environmental Violence; DV

Capacity:

80% - 24 cases served; 30 cases expectation.

Staff Retention/Turnover: 100% Staff Retention. No Turnover.

Professional Counseling Center  
Annual Report  
FTBS Pathways to Potential  
St. Clair, Sanilac, Lapeer, Tuscola, Huron County  
MA 21\*1243  
10/1/2022 – 9/30/2023

Program Description:

The Families Together Building Solutions Pathways to Potential (FTBS) program is an in-home, strength-based program working with low-risk families -CPS category III and IV (Cat 1 and II need specialist permission), Prevention, and/or designated Pathways schools. The FTBS program is a therapeutic program which also focuses on concrete needs of each individual family. Services are provided to families in the home for 3-4 hours per week for 90 days, helping families to identify solutions to their goals which decreases safety concerns for the children/family. The service is offered with non-traditional hours and 24/7 on call crisis intervention if needed. Skills taught include, but are not limited to parenting, budgeting, housing, employment, relationship building, safe sleep, linkage to community and social supports, and communication skills. Referrals are made by designated MDHHS staff or Success Coaches by phone to designated supervisor(s).

Past Year Accomplishments:

Positive client survey feedback; there were 0 child removals while receiving FTBS services; FTBS team volunteered in the community at the local soup kitchen and also adopted a family from PCC Community Services.

Program Gaps:

Housing insecurity, lack of available places to live, and high cost of rent; Transportation barriers, limited busing in rural areas and high cost; Lack of available intensive counseling resources (agencies state they have lack of staffing) and inpatient treatment for children (numerous facilities closed); Lengthy wait lists to start counseling

Top 3 Precipitating Risk Factors:

Housing Insecurity, Substance Abuse, Mental Health

Capacity:

118/144 82% Impacted by being understaffed.

Staff Retention/Turnover:

2 staff resigned and 1 was not a good fit. 2 workers hired. Reduced staffing to 6 direct workers at the end of FY due to contract changes.

Professional Counseling Center  
Annual Report  
Family Skills and Maintenance  
Huron and Tuscola County  
MA 20\*1037  
10/1/2022 – 9/30/2023

Program Description:

The Family Skills Family Maintenance program is an in-home, skills-based program which works with families to provide family preservation placement prevention services, family support services, and limited family reunification services. The program is designed to work with low-risk families having varied degrees of risk serving families with Categories I-V as well as families with children in Foster Care and adjudicated youth in out-of-home placement. Services are provided in the family home or a mutually agreed upon place, with at least four face-to-face contacts with the client over a month period. Services are provided for three months with an option to extend up to a year depending on needs of the family with approval by MDHHS. Referrals are made by the MDHHS worker seeking approval from their supervisor and an email is sent to the contract monitor, Therese Mancini, who refers the family to the supervisor of the Family Skills Program. Services are provided with non-traditional hours to meet the flexible work schedules of families.

Past Year Accomplishments:

Positive post-intervention survey results; Referrals were assigned almost immediately, with little to no waitlisted clients; 100% of the contract was spent; Client participation was high and survey results indicated program benefits/client needs fulfilled.

Program Gaps:

Lack of homeless shelters for families and lack of affordable housing; Lack of childcare for rural families; Lack of public housing/job opportunities for individuals with criminal histories; Lack of public transportation in rural areas (high cost where it is present)

Capacity:

30 cases served

Staff Retention/Turnover:

100% Staff Retention. No Turnover.

Professional Counseling Center  
Annual Report  
Parenting Time Support Services  
St. Clair and Sanilac County  
MA 21\*161  
10/1/2022 – 9/30/2023

Program Description:

Parenting Time Supportive Services (PTSS) is a contract established with MDHHS for Sanilac and St. Clair Counties. PTSS is a service provided in which staff supervise parenting time visits with a parent for families that have a child in an out-of-home placement such as foster care. There are a couple part-time staff within the program that work with the parent and foster parent/guardian to establish an agreed upon parenting time schedule. Staff then observes the visit and interaction between the parent and child. Staff report back to the referring worker about how the visit went and any concerns that there may be. The number of visitation hours is determined by the referring worker and the courts with at least one hour per week. PTSS staff members do not have a set number of families that they service at a time due to hours varying from one family to another. Staff members do provide feedback to the parents in regard to their parenting skills and offer suggestions as needed. Staff also can provide community resource referrals to families with an identified need. Staff can also provide transportation assistance to the identified parent to be able to attend the visits as well as to the foster parents/guardians to transport the child(ren) to the visit if there is a need. Referrals are sent by MDHHS staff where they are approved by the MDHHS supervisor. Referrals are made by designated MDHHS staff completing a SC-26 form and submitting it to Misty Wojnarowicz at MDHHS. It is then emailed to the PTSS supervisor. If the family is not able to be serviced due to no openings, the family is placed on a waitlist.

Past Year Accomplishments:

New staff were hired and trained efficiently; Contract was successfully maintained with collaboration between DHHS staff and PCC; PCC spent 92% of the contract funds

Program Gaps:

Lack of public locations to hold visitations in Sanilac County when being held indoors; Lack of community resources for clients pertaining to housing and transportation; Minimal client accountability and consequences when they fail to confirm visits or no show

Capacity:

8 cases served

Staff Retention/Turnover:

2 left because they were not a good fit. Hired 2, retained 2.



Professional Counseling Center  
Annual Report  
Parenting Time Support Services  
Lapeer County  
MA 20\*1270  
10/1/2022 – 9/30/2023

Program Description:

Parenting Time Supportive Services is a contract established with DHHS for Lapeer Counties. PTSS is a service provided in which PTSS staff supervise parenting time visits with an identified parent for those families that are currently involved with CPS or have a child in an out-of-home placement such as foster care. There are a few part-time staff within the program that work with the identified parent and foster parent/guardian to establish an agreed upon parenting time schedule. Staff then observe the visit and interaction between the parent and child. Staff report back to the referring worker about how the visit went and any concerns that there may be. The number of visitation hours is determined by the referring worker with at least one hour per week. PTSS staff members do not have a set number of families that they service at a time due to hours varying from one family to another. Staff members do provide feedback to the parents in regard to their parenting skills and offer suggestions as needed. Staff can provide community resource referrals to families with an identified need. Staff provide transportation assistance to the identified parent to be able to attend the visits as well as to the foster parents/guardians to transport the child(ren) to the visit if there is a need. Referrals are sent by MDHHS staff where they are approved by the MDHHS supervisor. The referrals are then sent to the MDHHS contract monitor, Therese Mancini who then provides the referral to the PTSS supervisor. If there is no availability the family is placed on a wait list.

Past Year Accomplishments:

Full staff retention and well trained staff; 96% of the contract funds were spent; Positive collaboration and feedback from MDHHS staff; PTSS staff were accommodating when visits needed to increase in length or days

Program Gaps:

Lengthy case duration limits the acceptance of new referrals being covered; Lack of community resources pertaining to housing, transportation, and financial assistance when denied MDHHS benefits

Capacity:

6 cases served

Staff Retention/Turnover:

1 staff moved away. Retained 2 staff.

Professional Counseling Center  
Annual Report  
Parenting Time Support Services  
Huron and Tuscola County  
MA 21\*0993  
10/1/2022 – 9/30/2023

Program Description:

Parenting Time Supportive Services is a contract established with DHHS for Tuscola and Huron Counties. PTSS is a service provided in which PTSS staff supervise parenting time visits with an identified parent for those families that are currently involved with CPS or have a child in an out-of-home placement like foster care. There are several part-time staff within the program that work with the identified parent and foster parent/guardian to establish an agreed upon parenting time schedule. Staff then observes the visit and interaction between the parent and child. Staff report back to the referring worker about how the visit went and any concerns. The number of visitation hours is determined by the referring worker with at least one hour per week. PTSS staff members do not have a set number of families that they service at a time due to hours varying from one family to another. Staff members do provide feedback to the parents in regard to their parenting skills and offer suggestions as needed. Staff can provide community resource referrals to families with an identified need. Staff provide transportation assistance to the identified parent to be able to attend the visits as well as to the foster parents/guardians to transport the child(ren) to the visit if there is a need. Referrals are sent by MDHHS staff where they are approved by the MDHHS supervisor. The referrals are then sent to Therese Mancini, MDHHS contract monitor who then provides the referral to the PTSS supervisor.

Past Year Accomplishments:

98% of contract funds were spent; Effective collaboration between PCC staff and MDHHS regarding case concerns; Retained staff with experience to navigate difficult situations; MDHHS reported satisfaction with services provided

Program Gaps:

Minimal client accountability and consequences when they fail to confirm visits or no show; FOC involvement and dictation over when/where visits can be held; Lack of community resources related to available housing and transportation

Capacity:

12 cases served

Staff Retention/Turnover:

1 left to pursue another job opportunity, 1 left to go back to school. Hired 1, Retained 2.

Professional Counseling Center  
Annual Report  
In-Home Family Services  
St. Clair and Sanilac Counties  
MA22\*1322  
10/1/2022 – 9/30/2023

Program Description:

In-Home Family Services (IHFS) is an in-home, skills-based program that works with families by providing intensive supportive interventions. The program is designed to work with families having varied degrees of risk serving CPS Categories I, II, III, families with children in Foster Care, Juvenile Delinquency and/or families determined to need prevention services. Services are provided in the family home or a mutually agreed upon location, for at least one hour per week for a maximum of six months. Referrals are made by designated MDHHS staff completing a SC-26 form and submitting it to Misty Wojnarowicz at MDHHS. It is then emailed to the IHFS supervisor. If the family is not able to be serviced due to a lack of openings, the family is placed on a waitlist.

Past Year Accomplishments:

Hired and trained multiple staff to service this contract in its first year; 99% of contract funding was spent; Cross trained 7 PCC staff to work three local contracts

Program Gaps:

Lack of community resources for housing, transportation, and financial assistance when denied MDHHS benefits; Lack of support to clients when they have a landlord not following renter rules/maintaining property; Minimal low/no cost legal resources to assist clients

Capacity:

27 cases served

Staff Retention/Turnover:

Hired 2 and no turnover.

Professional Counseling Center  
Annual Report  
Life Skills  
Sanilac County  
CCF23-76001  
10/1/2022 – 9/30/2023

Program Description:

The Life Skills program is an in-home, skills-based program which works with families to provide intensive supportive interventions. The program is designed to work with families having varied degrees of risk serving families with Categories I and II as well as families with children in Foster Care. Services are provided in the family home or a mutually agreed upon place, for 1-2 hours per week for a maximum of 90 days with an option to extend for an additional 90 days with approval by MDHHS. Referrals are made by designated MDHHS staff completing a SC-26 form which is then emailed to the supervisor if approved. If the family is not able to be serviced due to a lack of openings, the family is placed on a waitlist and the referring staff are notified within 24 hours.

Past Year Accomplishments:

The team was able to utilize 100% contract to provide services to families; Strong collaboration with juvenile probation to service Sanilac youth

Program Gaps:

Lack of available and affordable housing; Transportation scarce and costly in the rural areas; Outpatient and inpatient mental health treatment availability in rural areas

Capacity:

29 families served; 30 capacity

Staff Retention/Turnover:

Fully staffed. No turnover.

Professional Counseling Center  
Annual Report  
Family Assistance Program  
St. Clair and Sanilac County  
MA 21\*0094  
10/1/2022 – 9/30/2023

Program Description:

The Family Assistance (FA) Program is an in-home, skills-based program which works with families to provide intensive supportive interventions. The program is designed to work with families having varied degrees of risk serving families with Categories I, II, III, families with children in Foster Care, Juvenile Delinquency and families determined to need prevention services. Services are provided in the family home or a mutually agreed upon location, for 1-2 hours per week for a maximum of 90 days with an option to extend for an additional 90 days with approval by MDHHS. The FA Program also includes a Parenting Time Support Service component. The referring worker is able to request that supervised visitation be included with the FA services. This means that in addition to the direct contact with the referred client, FA staff will also arrange and supervise court ordered parenting time visitation between the client and their child(ren.) This supervised visitation includes an educational element to increase the parental abilities and achieve reunification. Referrals are made by designated MDHHS staff completing a SC-26 form and submitting it to Misty Wojnarowicz at MDHHS. It is then emailed to the FA supervisor. If the family is not able to be serviced due to a lack of openings, the family is placed on a waitlist.

Past Year Accomplishments:

1 expedited early return home during services; 15 cases utilized the PTSS component; 7 Staff were cross trained to work this program

Program Gaps:

Lack of community resources pertaining to housing, transportation, and financial assistance when denied MDHHS benefits; Lack of support to clients when they have a landlord not following renter rules/maintaining property; Minimal low/ no cost legal resources to assist clients

Capacity:

32 total cases served, 17 FA w/PTSS, 2 w/only PTSS

Staff Retention/Turnover:

Hired 2, 1 left to focus on full time employment.

## FAMILY PRESERVATION PERFORMANCE OUTCOMES

FISCAL YEAR 2022-2023

Service Provided	Expected Performance Outcome(s) as identified in the agreement(s)	Actual Performance Outcome
Families First of Michigan St. Clair and Sanilac County MA20*1690	<ol style="list-style-type: none"> <li>1. 95% of families served will not require an out-of-home placement during program participation.</li> <li>2. 90% of the families served shall avoid out-of-home placement after three months of termination with the FFM program.</li> <li>3. 85% of the families served shall avoid out-of-home placement after six months of termination with the FFM program.</li> <li>4. 80% of the families served shall avoid out-of-home placement after 12 months of termination with the FFM program.</li> <li>5. 80% of families shall not experience a maltreatment event after 12 months of termination with the FFM program.</li> <li>6. 80% of the families exiting services shall express satisfaction with the services received.</li> <li>7. 80% of referring workers shall express satisfaction with services for referred families.</li> <li>8. The contractor shall maintain at least a minimum utilization rate of 80% of their annual capacity of families served for the length of the contract.</li> <li>9. 90 % of families will demonstrate improvement in scores in at least one domain between the initial and final Protective Factors Survey.</li> </ol>	<ol style="list-style-type: none"> <li>1. 56 intact/58 served 97%</li> <li>2. State Stat</li> <li>3. State Stat</li> <li>4. State Stat</li> <li>5. State Stat</li> <li>6. 31 satisfied/31 returned 100%</li> <li>7. 20 satisfied/20 returned 100%</li> <li>8. 55 cases served/105 capacity 55%</li> <li>9. 24 improved/ 32 dually completed surveys 75%</li> </ol>
Families First of Michigan	<ol style="list-style-type: none"> <li>1. 95% of families served will not require an out-of-home placement during program participation.</li> </ol>	<ol style="list-style-type: none"> <li>1. 37 intact/38 served 97%</li> </ol>

## FAMILY PRESERVATION PERFORMANCE OUTCOMES

FISCAL YEAR 2022-2023

<p>Huron, Lapeer, Tuscola County MA20*1683</p>	<ol style="list-style-type: none"> <li>2. 90% of the families served shall avoid out-of-home placement after three months of termination with the FFM program.</li> <li>3. 85% of the families served shall avoid out-of-home placement after six months of termination with the FFM program.</li> <li>4. 80% of the families served shall avoid out-of-home placement after 12 months of termination with the FFM program.</li> <li>5. 80% of families shall not experience a maltreatment event after 12 months of termination with the FFM program.</li> <li>6. 80% of the families exiting services shall express satisfaction with the services received.</li> <li>7. 80% of referring workers shall express satisfaction with services for referred families.</li> <li>8. The contractor shall maintain at least a minimum utilization rate of 80% of their annual capacity of families served for the length of the contract</li> <li>9. 90% of families will demonstrate improvement in scores in at least one domain between the initial and final Protective Factors Survey.</li> </ol>	<ol style="list-style-type: none"> <li>2. 40 intact/42 contacted 95%</li> <li>3. 42 intact/43 contact 97%</li> <li>4. State stat</li> <li>5. State stat</li> <li>6. 25 satisfied of 25 returned 100%</li> <li>7. 10 returned 8 totally/2 To Large extent</li> <li>8. 37 enrolled/53 to be served 69%</li> <li>9. 33 pairs/29 improved 87%</li> </ol>
<p>Family Reunification Program Huron, Lapeer, Tuscola County MA 21*1161</p>	<ol style="list-style-type: none"> <li>1. 95% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care prior to FRP case closure.</li> <li>2. 90% of families should not be served with a Category I, II, III, preponderance of evidence Protective Services finding within six months after FRP case closure.</li> <li>3. 85% of families should not be served with a Category I, II, III,</li> </ol>	<ol style="list-style-type: none"> <li>1. 12 intact/ 14 cases closed 86%</li> <li>2. State stat</li> <li>3. State stat</li> </ol>

## FAMILY PRESERVATION PERFORMANCE OUTCOMES

FISCAL YEAR 2022-2023

	<p>preponderance of evidence Protective Services finding within twelve months after FRP case closure.</p> <ol style="list-style-type: none"> <li>4. 90% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care within six months after FRP case closure.</li> <li>5. 85% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care within twelve months after FRP case closure.</li> <li>6. 90% of families should demonstrate improvement in scores between the Initial and Final Protective Factors Assessments.</li> <li>7. Utilization rate (Enrollments / Expected Enrollments) must be 85% annually and throughout the life of the contract.</li> </ol>	<ol style="list-style-type: none"> <li>4. State stat</li> <li>5. State stat</li> <li>6. 13 improved/ 14 dually completed surveys</li> <li>7. 16 cases served/ 26 expected capacity 62%</li> </ol>
<p>Family Reunification Program St. Clair and Sanilac County MA 21*1156</p>	<ol style="list-style-type: none"> <li>1. 95% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care prior to FRP case closure.</li> <li>2. 90% of families should not be served with a Category I, II, III, preponderance of evidence Protective Services finding within three months after FRP case closure.</li> <li>3. 85% of families should not be served with a Category I, II, III, preponderance of evidence Protective Services finding within six months after FRP case closure.</li> <li>4. 90% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care within three months after FRP case closure.</li> </ol>	<ol style="list-style-type: none"> <li>1. 21 intact/ 23 cases closed 91%</li> <li>2. State stat</li> <li>3. State stat</li> <li>4. State stat</li> </ol>



## FAMILY PRESERVATION PERFORMANCE OUTCOMES

FISCAL YEAR 2022-2023

	<ol style="list-style-type: none"> <li>5. 85% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care within six months after FRP case closure.</li> <li>6. 90% of families should demonstrate improvement in scores between the Initial and Final Protective Factors Assessments.</li> <li>7. Utilization rate (Enrollments / Expected Enrollments) must be 85% annually and throughout the life of the contract.</li> </ol>	<ol style="list-style-type: none"> <li>5. State stat</li> <li>6. 15 improved/ 15 dually completed surveys 100%</li> <li>7. 24 cases served/30 expected capacity 80%</li> </ol>
<p>FTBS Pathways To Potential Huron, Lapeer, Tuscola, St. Clair and Sanilac County MA 21*1243</p>	<ol style="list-style-type: none"> <li>1. 95% of families should not experience a child(ren) removed from the family home and placed in out-of-home care prior to FTBS case closure.</li> <li>2. 90% of families should not be served with a preponderance of evidence Protective Services finding within 3 months after FTBS case closure.</li> <li>3. 85% of families should not be served with a preponderance of evidence Protective Services finding within 6 months after FTBS case closure.</li> <li>4. 90% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care within 3 months after FTBS case closure.</li> <li>5. 85% of families served should not experience a child(ren) removed from the family home and placed in out-of-home care within 6 months after FTBS case closure.</li> <li>6. 90% of families should demonstrate improvement in scores between the Initial and Final Protective Factors Assessments.</li> <li>7. Utilization rate (Enrollments / Expected Enrollments) must be 85% annually and throughout the life of the contract.</li> </ol>	<ol style="list-style-type: none"> <li>1. 126 served/126 intact 100%</li> <li>2. State stat</li> <li>3. State stat</li> <li>4. 109 avoided/109 reached 100%</li> <li>5. 97 avoided/102 reached 95%</li> <li>6. 94 pairs/68 improved 72%</li> <li>7. 117 enrolled, 144 to be served 81%</li> </ol>

## FAMILY PRESERVATION PERFORMANCE OUTCOMES

FISCAL YEAR 2022-2023

<p>Family Skills and Maintenance Huron and Tuscola County MA 20*1037</p>	<ol style="list-style-type: none"> <li>1. 80% of the families served that were intact at the time of referral shall remain intact upon completion of the services</li> <li>2. 80% of parents/primary caregivers completing services will show improvement in a minimum of 2 of the identified target areas on the AAPI (or equivalent) pre and post-test</li> <li>3. 80% of families served will not have a substantiated CPS complaint within three months following completion of the services</li> </ol>	<ol style="list-style-type: none"> <li>1. 28 intact/30 served 93%</li> <li>2. 35 improved / 42 served 83%</li> <li>3. 39 avoid of 42 served 92%</li> </ol>
<p>Parenting Time Support Services St. Clair and Sanilac County MA 21*161</p>	<ol style="list-style-type: none"> <li>1. 95% of parents served will participate in scheduled parenting times or communicate with contractor prior to missed parenting times</li> <li>2. 100% of families will have parenting times scheduled with primary consideration of their time commitments and offered hours outside of the traditional workday, when needed</li> <li>3. 100% of families will have observations documented on the format developed in collaboration with MDHHS</li> <li>4. 100% of families served will have been provided court testimony when required by MDHHS referring worker</li> <li>5. 100% of monthly reports will be completed and submitted to the MDHHS referring worker by the 10th calendar day of the following month for all families served</li> </ol>	<ol style="list-style-type: none"> <li>1. 4 participated or contacted worker prior to missed parenting time / 6 cases served 67%</li> <li>2. 6 / 6 100%</li> <li>3. 6 / 6 100%</li> <li>4. 2 / 2 100%</li> <li>5. 6 / 6 100%</li> </ol>
<p>Parenting Time Support Services Lapeer County MA 20*1270</p>	<ol style="list-style-type: none"> <li>1. 95% of parents served will participate in scheduled parenting times or communicate with contractor prior to missed parenting times</li> <li>2. 100% of families will have parenting times scheduled with primary consideration of their time commitments and offered hours outside of the traditional workday, when needed</li> </ol>	<ol style="list-style-type: none"> <li>1. 5 communicated/6 served 83%</li> <li>2. 6 participated/6 served 100%</li> </ol>

**FAMILY PRESERVATION  
PERFORMANCE OUTCOMES**

FISCAL YEAR 2022-2023

	<ol style="list-style-type: none"> <li>3. 100% of families will have observations documented on the format developed in collaboration with MDHHS</li> <li>4. 100% of families served will have been provided court testimony when required by MDHHS referring worker</li> <li>5. 100% of monthly reports will be completed and submitted to the MDHHS referring worker by the 10th calendar day of the following month for all families served</li> </ol>	<ol style="list-style-type: none"> <li>3. 6 documented/6 served 100%</li> <li>4. N/A-no worker testified</li> <li>5. 6/6 100%</li> </ol>
Parenting Time Support Services Huron and Tuscola County MA 21*0993	<ol style="list-style-type: none"> <li>1. 95% of parents served will participate in scheduled parenting times and communicate with contractors prior to missed parenting times.</li> <li>2. 100% of families will have parenting times scheduled with primary consideration of their time commitments and offered hours outside of the traditional workday.</li> <li>3. 100% of families will have observations documented on the format developed in collaboration with MDHHS.</li> <li>4. 100% of families served will have been provided court testimony when required by MDHHS referring worker</li> <li>5. 100% of monthly reports will be completed and submitted to the MDHHS referring worker by the 10th calendar day of the following month for all families served</li> </ol>	<ol style="list-style-type: none"> <li>1. 10 communicated/12 served 83%</li> <li>2. 12 cases/12 served 100%</li> <li>3. 12/12 100%</li> <li>4. 6 testified/6 requested 100%</li> <li>5. 12/12 100%</li> </ol>
In-Home Family Services St. Clair and Sanilac Counties MA22*1322	<ol style="list-style-type: none"> <li>1. 90% of the families served that were intact at the time of referral will remain intact upon completion of the services.</li> <li>2. 80% of clients will show improvement in a minimum of two of the identified target areas on the AAPI pre and post-test, or equivalent.</li> </ol>	<ol style="list-style-type: none"> <li>1. 18 intact/ 27 case served 67%</li> <li>2. 19 improved / 22 dually completed surveys 86%</li> </ol>

**FAMILY PRESERVATION  
PERFORMANCE OUTCOMES**

FISCAL YEAR 2022-2023

	<p>3. 80% of referred families that complete services will not have a substantiated CPS complaint within three months following completion of the services. MDHHS will provide and share available performance data annually.</p>	<p>3. State Stat</p>
<p>Life Skills Sanilac County CCF22-76001</p>	<p>1. 90% of CPS referred families that complete the program will not have any substantial CPS allegations of child abuse/neglect while receiving Life Skills Services</p> <p>2. 90 % of Foster Care referred families upon completion will not have any substantiated CPS allegations of child abuse/neglect while receiving Life Skills Services</p> <p>3. 90% of families/youth that receive Life Skills services will not experience removal, replacement, or re-removal (of children/youth) from their home due to abuse, neglect, or juvenile delinquency during the period of time the family is receiving services</p> <p>4. 90% of families/youth that receive Life Skills services will self-report benefit and/or completion of their goals in their termination survey of the Life Skills Service</p>	<p>1. 8 / 8 – 100%</p> <p>2. 8 / 8 – 100%</p> <p>3. 29 intact / 29 cases served 100%</p> <p>4. 27 self- reported benefit / 29 surveys completed 93%</p>
<p>Family Assistance Program St. Clair and Sanilac County MA 21*0094</p>	<p>Direct Family Assistance</p> <p>1. 80% of the families served that were intact at the time of referral shall remain intact upon completion of the services.</p> <p>2. 80% of parents/primary caregivers completing services will show improvement in a minimum of two of the identified target areas on the Service Plan.</p> <p>3. 80% of families served will not have a substantiated CPS complaint within three months following completion of the services.</p>	<p>Direct Family Assistance</p> <p>1. 11 intact at closing /13 intact at opening 85%</p> <p>2. 22 improved / 30 cases served 73%</p> <p>3. State Stat</p>

**FAMILY PRESERVATION  
PERFORMANCE OUTCOMES  
FISCAL YEAR 2022-2023**

	<p>Parenting Time Support</p> <ol style="list-style-type: none"> <li>1. 95% of parents served will participate in scheduled parenting times or communicate with contractor prior to missed parenting times.</li>   <li>2. 100% of families will have parenting times scheduled with primary consideration of their time commitments and offered hours outside of the traditional workday, when needed.</li>   <li>3. 100% of families will have observations documented on the format developed in collaboration with MDHHS.</li>   <li>4. 100% of families served will have been provided court testimony when required by MDHHS referring worker.</li> </ol>	<p>Parenting Time Support</p> <ol style="list-style-type: none"> <li>1. 14 scheduled or communicated with contractor prior to missed parenting time/ 15 served 93%</li>   <li>2. 15 / 15 – 100%</li>   <li>3. 15 / 15 – 100%</li>   <li>4. Court Testimony was not requested by referring workers during this fy</li> </ol>
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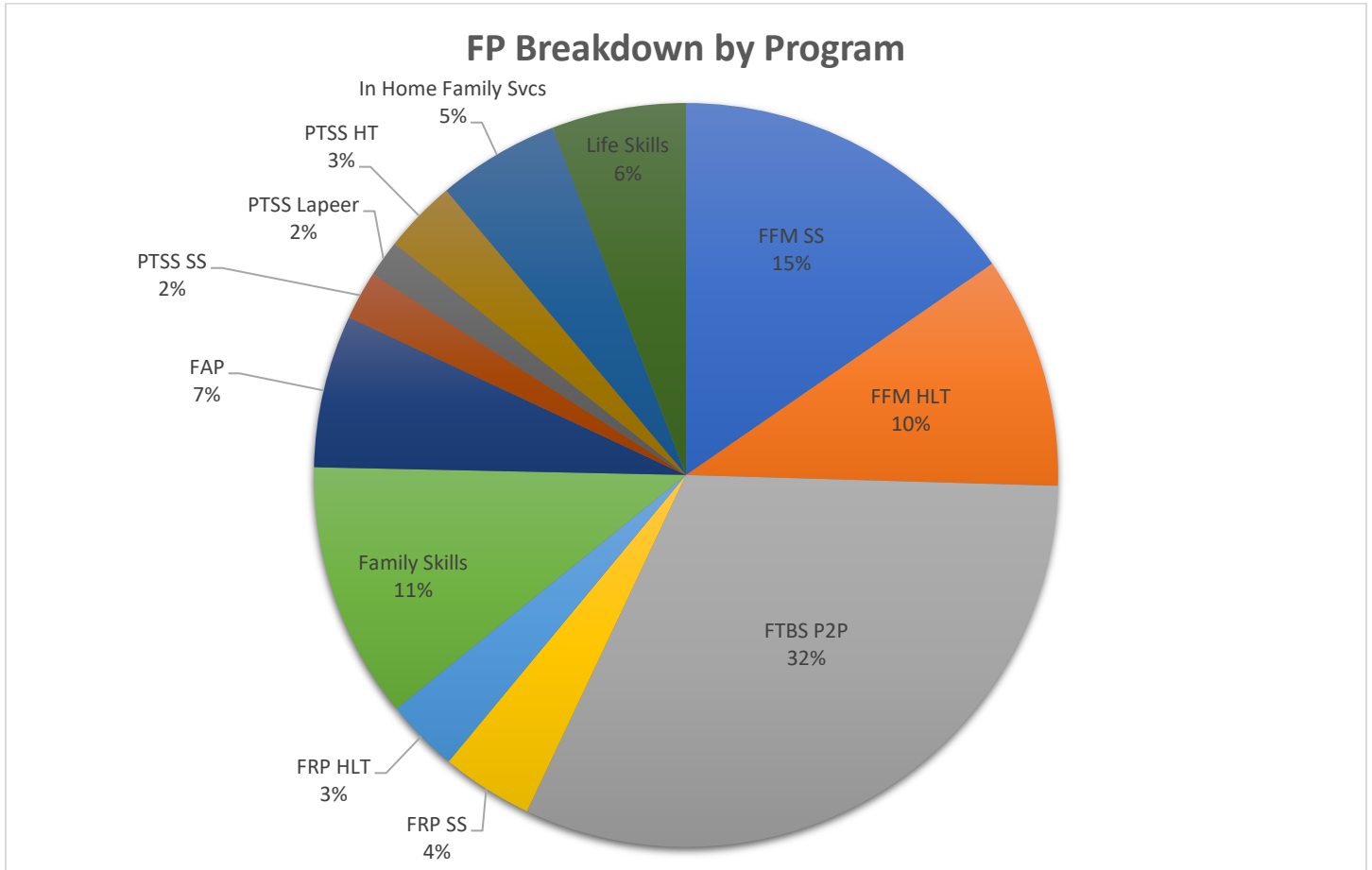
# PROFESSIONAL COUNSELING CENTER

## Family Preservation Demographics

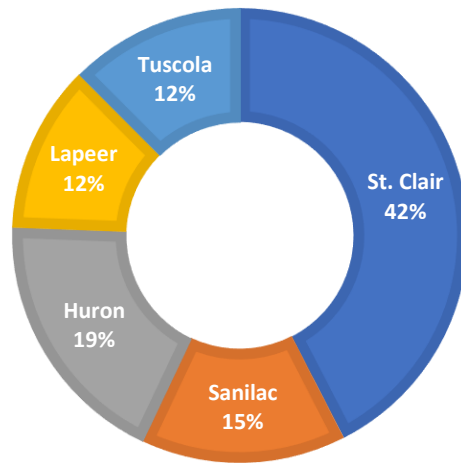
2022-2023

**Total number of clients served: 377**

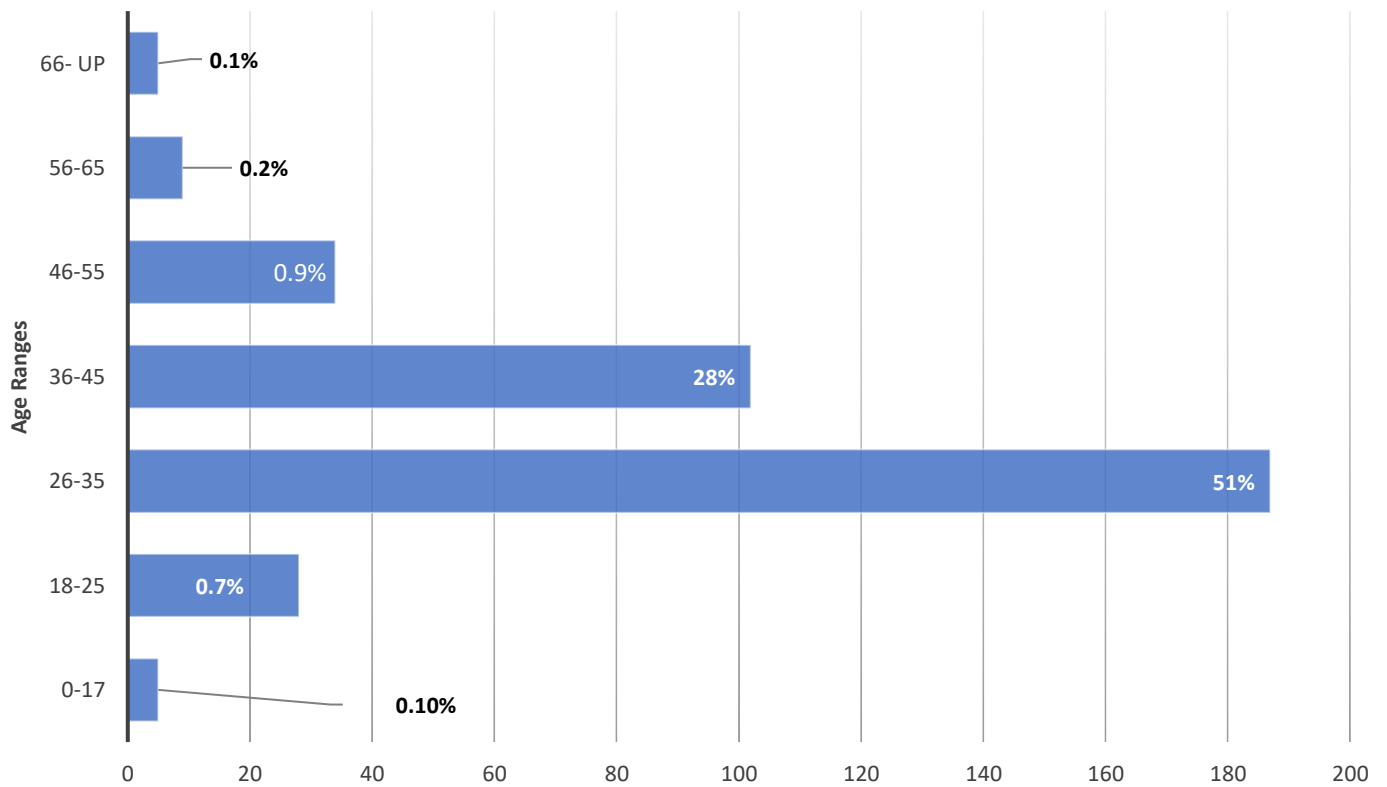
**Average Number of Children Served per client: 2.33**



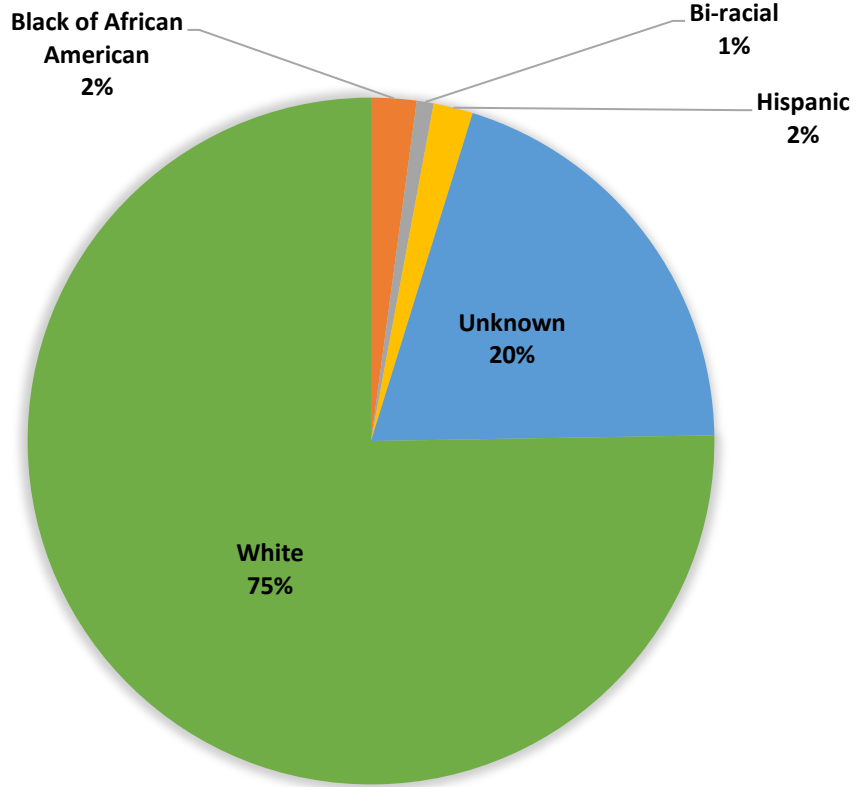
## CLIENT BREAKDOWN BY COUNTY



## Breakdown of Clients by Age



### CLIENT BREAKDOWN BY RACE



### CLIENT BREAKDOWN BY SEX

